Connecting to Citrix on Your Mobile Device

System Requirements

This Tech Tip is intended for Beaumont users running:

- Apple iOS (5.0+)
- Google Android (2.3 +)

Download Citrix Receiver

Starting a Citrix Application on a mobile device can be accomplished using the Citrix Receiver. There are two ways to install Citrix Receiver on a mobile device.

1. If you are using an **Apple** device: open the App Store and search for "Citrix Receiver".

   If you are using an **Android** device: open Google Play and search for "Citrix Receiver".

If for some reason this does not work, there is an alternative way to install it:

2. Open up the device's web browser, go to receiver.citrix.com and click on the blue Download button.

Set Up your Account

1. Open Citrix Receiver and tap "Add Account"

2. Type in your Beaumont email address into the Address field

Note: "store.beaumont.edu" can also be used if you don't have a Beaumont email address.

3. **Tap OK and wait for Citrix Receiver to connect to Beaumont.**

4. **Logon using your Beaumont credentials.**

   Username – your Beaumont login ID   (e.g. 123456, DR0001)
   Password – your Beaumont computer/email password
   Domain – use "**mswbh**"

Note: This document is for accessing Beaumont Apps from your mobile device, for instructions on accessing the apps on a workstation, reference Citrix Storefront Configuration Instructions-Workstation.pdf.

Help

If you need help:

Contact the Beaumont IT Service Desk by telephone at 72727 (internal) or 248-597-2727 (external)